



INFORMed newsBRIEF

April 2, 2021

URGENT MESSAGE regarding iCARE COMMUNICATIONS and the Prior Authorization Department

**Help spread the word! Please forward this email to
others in your organization who need this information.**

We are aware that all communications may not be transmitting efficiently at this time. If you have an URGENT Prior Authorization (PA) request or are expecting a response to an URGENT PA request in the last 24 hours — please [email](mailto:PAAssistants@iCareHealthPlan.org) (PAAssistants@iCareHealthPlan.org) us.

Thank you for your consideration to assure member and provider needs are met. We will continue to keep you updated and as the situation resolves.

Sincerely,
The iCare Prior Authorization Department

Additional iCare resources for providers:

- [COVID-19 updates](#)
- [Provider Portal](#)
- [Provider web page](#)
- [Subscribe to future e-blasts/e-newsletters](#) (scroll down on the page)
- [iCare News](#)

