



INFORMed newsBRIEF

November 22, 2022

DHS Hosting EVV Q & A Sessions for Providers

You're invited to join the Wisconsin Department of Health Services (DHS) for a monthly Q & A, Key Conversations. Key Conversations are informal, drop-in sessions for anyone who has questions about Electronic Visit Verification (EVV) and/or the Sandata EVV portal. No new policy or technical processes will be announced in these sessions.

Details

- Third Monday of every month, 1:00 to 2:00 p.m., CT
- Online Zoom link: <https://dhs.wi.zoomgov.com/j/1601125213>
- Call in: 1-669-254-5252, Webinar ID* 160 112 5213

If you have questions that you need answered before the sessions, contact EVV Customer Care, Monday through Friday, 7:00 a.m. to 6:00 p.m., CT

- Phone: 833-931-2035
- Email: vdxc.contactew@wisconsin.gov

You can also check DHS' [Frequently Asked Questions web page](#)

Reminder

Electronic visit verification (EVV) has been required in Wisconsin for Medicaid-covered personal care and supportive home care services since November 2, 2020. In order for Wisconsin Medicaid to continue to receive its full federal funding, DHS is required to begin imposing consequences for failure to capture required EVV information.

For dates of service on and after **May 1, 2023**, DHS will begin imposing financial and programmatic consequences when EVV information is not captured for required personal care and supportive home care services (service codes T1019, T1020, S5125, and S5126).

Consequences include claim denial, exclusion from future capitation rate setting development, and possible IRIS (Include, Respect, I Self-Direct) participant disenrollment. The beginning of these consequences is known as hard launch. For more information, review [ForwardHealth Update No. 2022-48](#).

Help spread the word! Please forward this e-mail to others in your organization that need this information. Thank you!



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