



INFORMed newsBRIEF

2021 State Directed Rate Increase for Home and Community-based Services

Please review!

Dear Provider,

The Wisconsin Department of Health Services will provide funding to Managed Care Organizations (MCOs) for the 2021 State Directed Rate Increase for home and community-based services, which iCare will distribute to home and community-based services providers.

MCOs are required to provide a unit rate increase to all eligible providers equal to 4.24% of each eligible provider's rates for Family Care and Family Care Partnership covered services in effect on June 1, 2021. The 4.24% unit rate increase on covered services equates to a unit rate increase of 3.51% when calculated on covered and non-covered services for residential providers. The providers eligible for the State Directed Rate Increase include adult day care services, daily living skills training, habilitation services, residential care, individual and group supported employment, prevocational employment, vocational futures planning, respite care services provided outside of a nursing home, and supportive home care.

Please direct general (not iCare specific) questions about the 2021 State Directed Rate Increase to [DHS by email](#).

iCare will be reaching out to eligible providers in the upcoming weeks to execute an amendment to your LTC Provider Services Agreement outlining the DHS rate increase and billing requirements. Additionally, iCare will supply guidance regarding billing and the adjustment of claims paid for dates of services after June 1, 2021 without the increase.

iCare is working diligently to implement the increase and we expect to have this completed by the end of August 2021. We appreciate your patience as we operationalize this retroactive change to our systems and processes.

Thank you for your ongoing partnership with iCare. We appreciate your commitment to serve our members!

