



# INFORMed newsBRIEF

Bulletin #36 • October 19, 2021

## **IMPORTANT NOTICE RE: STATE DIRECTED INCREASE PAYMENTS**

Dear Provider,

As part of the State Directed Rate Increase, Managed Care Organizations are required to provide a unit rate increase to all eligible providers equal to 4.24% of each eligible provider's rates for Family Care and Family Care Partnership covered services effective June 1, 2021. The providers eligible for the State Directed Rate Increase include adult day care services, daily living skills training, habilitation services, residential care, individual and group supported employment, prevocational employment, vocational futures planning, respite care services provided outside of a nursing home, and supportive home care.

iCare will be reprocessing all eligible claims submitted with dates of service between June 1, 2021 and October 15, 2021. Providers with eligible claims should expect to see additional payments in the coming weeks which will be reflective of the State Directed Rate Increase.

### **PROVIDERS DO NOT NEED TO SUBMIT ADJUSTMENT REQUESTS OR CORRECTED CLAIMS.**

For adjusted claims outlined above and future eligible claims, the State Directed Rate Increase will be reflected on the Explanation of Payment (EOP). The "Paid Amount" on the EOP will be a combined payment of the contracted rate and the 4.24% increase. For questions regarding claim adjustments or processing guidelines please contact [Provider Relations](#).

[View the list of Procedure and Revenue Codes in the State Directed Rate Increase and EOP example.](#)

iCare will be reaching out to eligible providers in the upcoming weeks to execute an amendment to your LTC Provider Services Agreement outlining the Wisconsin Department of Health Services rate increase. Contracting questions may be sent to [Network Development](#).

We appreciate your patience as we operationalize this retroactive change to our systems and processes.

Thank you for your ongoing partnership with iCare. We appreciate your ongoing commitment to serve our members!



Leigh Hayden

*Director, Network Development*

**Help spread the word! Please forward this email to others in your organization who need this information.**



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