

#19 • December 2, 2020

A message from iCare's Quality Improvement Department regarding the upcoming COVID-19 vaccine release.

New CDC Resources for COVID-19 Vaccine Education

We hope that you, our partnering providers, will find these toolkit links from the CDC helpful as you have conversations with your patients surrounding the upcoming COVID-19 vaccine release.

iCare looks forward to supporting you in any way we can during this time. We encourage your clinics to offer patient assistance with scheduling the second dose vaccine at the initial vaccine visit to better ensure compliance, should the 2-step vaccine be the dosing accessible to the public.

- [10 Things Healthcare Professionals Need to Know about U.S. COVID-19 Vaccination Plans](#)
- [Talking to Patients about COVID-19 Vaccines](#): Materials include communication strategies and tips for effectively setting expectations and addressing questions from patients.
- [Engaging in Effective COVID-19 Vaccine Conversations](#): Techniques and resources that provide support for discussing vaccination with patients before COVID-19 vaccines are widely available in the U.S.
- [Answering Patients' Questions](#): Outlines some vaccine topics patients ask about most and tips for how to answer their questions.
- [Preparing to Provide COVID-19 Vaccines to Your Patients](#): Offers training for healthcare providers and information for identifying vaccine providers, tracking COVID-19 vaccines, storage and handling, and safe vaccination guidance.



Help spread the word!

Please forward this email to others in your organization who need this information.

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