



INDEPENDENT CARE HEALTH PLAN

Independent Care Health Plan (iCare)

Provider News Bulletin

Bulletin #11 • April 21, 2020

COVID-19 Update

New Home Care Provider Guidance from DHS

New COVID-19 guidance from the Department of Health Services has been developed for **home care providers**. This guidance applies to home care providers and staff, including home health agencies, in-home hospice providers, personal care agencies, and supportive home care agencies. Its purpose is to provide the best information currently available to help home care providers prevent the spread of COVID-19 to the clients and/or patients they serve and to the staff who deliver their care.

This guidance can be found on the [COVID-19: Long-Term Care Facilities and Services webpage](#) under the “Home Care Providers” tab.

A handwritten signature in black ink that reads 'Mary Ellen Benzik MD'.

Mary Ellen Benzik, MD
Chief Medical Officer



Corporate Headquarters

1555 North RiverCenter Drive, Suite 206
Milwaukee, Wisconsin 53212

www.iCareHealthPlan.org

1-800-777-4376 (TTY: 1-800-947-3529)

Office hours: Monday – Friday, 8:30 a.m. – 5:00 p.m.