

HEDIS MEASURE OVERVIEW

Adults' Access to Preventive/Ambulatory Health Services (AAP)

The information in this flyer reflects HEDIS specifications but is not meant to preclude your clinical judgment. Treatment decisions should always be based on the clinical judgment of the healthcare provider.

The Adults' Access to Preventive/Ambulatory Health Services (AAP) measure is one of the National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS®) measures used to evaluate whether patients are completing preventive or ambulatory visits with their provider. This provides an opportunity for patients to receive preventive care and counseling on important subjects, such as diet and exercise. It also allows assessment of acute issues, management of chronic conditions and assistance with barriers that may impact health outcomes.¹

Who is included in the AAP measure?

The eligible population includes patients 20 years of age as of Dec. 31 of the current measurement year.

How does a patient become compliant?

Patients become compliant via one or more ambulatory or preventive care visits.

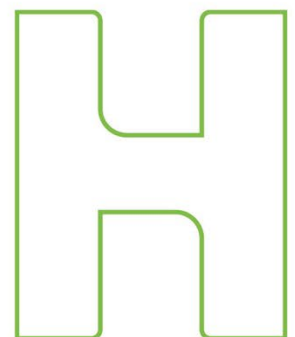
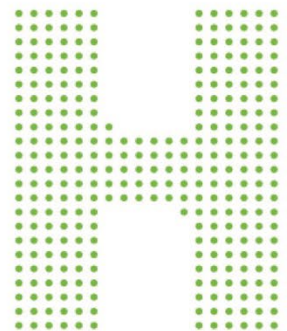
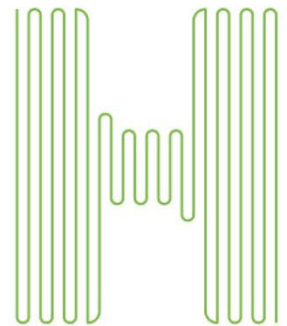
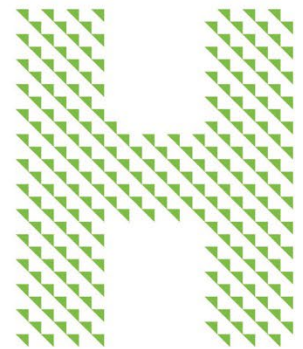
- During the measurement year for Medicare- and/or Medicaid-covered patients
- During the measurement year or two years prior for commercial-covered patients

Exclusions

Unless otherwise indicated, these apply to Medicare and Medicaid patients.

- Patients using hospice services
- Patients who died anytime during the measurement year

1. National Committee for Quality Assurance. (2025). *HEDIS Measurement Year 2025: Volume 1: Narrative*.



Measure best practices

- Use a standardized template for visits.
- Allow for same-day appointments and schedule family members for visits on the same day.
- Provide evening and weekend appointments and telehealth availability.
- Call patients to remind them of their appointments and use business card appointment reminders.
- Reach out to patients to schedule preventive care early in the measurement year.
- Offer flu and pneumonia vaccinations, as appropriate.

AAP coding

Common code sets	Description
CPT: 98000-98016, 99202-99205, 99211-99215, 99242-99245, 99341-99345, 99347-99350, 99381-99387, 99395-99397, 99401-99404, 99411-99412, 99429, 99483 HCPCS: G0402, G0438-G0439, G0463, T1015	Ambulatory care
CPT: 98966-98968, 99441-99443	Telephone visit
CPT: 98970-98972, 98980-98981, 99421-99423, 99457-99458 HCPCS: G2010, G2012, G2250-G2252	Online visit

Coding included above is based on the NCQA Value Set, but each state's fee schedule determines which codes are reimbursed. Please consult your respective state's fee schedule for reimbursement information.

CPT®: Current Procedural Terminology

HCPCS: Healthcare Common Procedure Coding System

Information regarding inclusion, compliance and exclusions for this measure were sourced from the HEDIS Measurement Year 2026: Volume 2: Technical Specifications for Health Plans report. The coding information in this document is subject to changing requirements and should not be relied on as official coding or legal advice. All coding should be considered on a case-by-case basis and supported by medical necessity and appropriate documentation in the medical record.

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