



INDEPENDENT CARE HEALTH PLAN

Provider News E-Bulletin

Bulletin #6 • March 20, 2020

Provider Response Requested! Medicare and Medicaid Telehealth Services – COVID-19

iCare will be encouraging Medicare members to utilize telehealth services to avoid unnecessary travel to a healthcare facility. In response to this effort, iCare is gathering information from our provider network to effectively coordinate care.

Please complete this short questionnaire by Friday, March 27, 2020 to help iCare identify telehealth providers, specialties, and contact information:

[Take the Survey](#)

Utilizing telehealth services is one strategy that we can implement to ensure our members, especially those at high-risk of complications from the COVID-19 virus, have access to benefits that keep them healthy while hopefully containing the spread of this disease.

To read the Fact Sheet on the announcement from The Trump Administration visit: <https://www.cms.gov/newsroom/fact-sheets/medicare-telemedicine-health-care-provider-fact-sheet>

To read about the changes to Forward Health telehealth policies, services, originating sites, and Federally Qualified Health Centers visit: <https://www.forwardhealth.wi.gov/kw/pdf/2020-09.pdf>

To read the Frequently Asked Questions on The Trump Administration's announcement visit: <https://www.cms.gov/files/document/medicare-telehealth-frequently-asked-questions-faqs-31720.pdf>

To keep up to date on the Coronavirus (COVID-19), we encourage you to reference the [CMS Current Emergencies Website](#) and the [Center for Disease Control's Coronavirus webpage](#).

We appreciate your participation and encourage you to contact us if you have any questions or concerns.

Sincerely,
iCare's Network Development Team