

1555 North RiverCenter Drive
Suite 206
Milwaukee, Wisconsin 53212

Main: 414-223-4847
Toll-free: 1-800-777-4376
www.iCareHealthPlan.org



October 19, 2021

SENT VIA ELECTRONIC MAIL

Dear Provider,

As part of the State Directed Rate Increase, Managed Care Organizations are required to provide a unit rate increase to all eligible providers equal to 4.24% of each eligible provider's rates for Family Care and Family Care Partnership covered services effective June 1, 2021. The providers eligible for the State Directed Rate Increase include adult day care services, daily living skills training, habilitation services, residential care, individual and group supported employment, prevocational employment, vocational futures planning, respite care services provided outside of a nursing home, and supportive home care.

iCare will be reprocessing all eligible claims submitted with dates of service between 6/1/2021 and 10/15/2021. Providers with eligible claims should expect to see additional payments in the coming weeks which will be reflective of the State Directed Rate Increase. PROVIDERS DO NOT NEED TO SUBMIT ADJUSTMENT REQUESTS OR CORRECTED CLAIMS.

For adjusted claims outlined above and future eligible claims, the State Directed Rate Increase will be reflected on the Explanation of Payment (EOP). The "Paid Amount" on the EOP will be a combined payment of the contracted rate and the 4.24% increase. For questions regarding claim adjustments or processing guidelines please contact providerrelationspecialist@icarehealthplan.com.

iCare will be reaching out to eligible providers in the upcoming weeks to execute an amendment to your LTC Provider Services Agreement outlining the DHS rate increase. Contracting questions may be sent to netdev@icarehealthplan.org.

We appreciate your patience as we operationalize this retroactive change to our systems and processes.

Thank you for your ongoing partnership with iCare. We appreciate your ongoing commitment to serve our members!

A handwritten signature in black ink that reads 'Leigh Hayden'.

Leigh Hayden

Director, Network Development

Independent Care Health Plan (iCare)

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2021 State Directed Rate Increase Codes:

The per unit rate as reflected above for dates of service on or after June 1, 2021 shall be increased by 4.24%.

Procedure and Revenue Codes included in the State Directed Rate Increase:

Procedure Codes

- 99509; 99600; H2014; S5100; S5101; S5102; S5105; S5125; S5126; S5130; S5131; S5136; S9125; T1005; T2012; T2013; T2021; S5135; T2020

Supported Employment Codes

- Procedure Codes: H2025; T2014; T2015; T2018; T2019; T2038
- T2038 only covered with HJ modifier

Revenue Codes

- 3101; 3103; 3109; 0660; 0663; 0669; 0220; 0229; 0240; 0241; 0242; 0243; 0670; 0672

Procedure and Revenue Codes not included in the State Directed Rate Increase:

Procedure Codes

- A0000 through R9999

Revenue Codes

- 0550 through 0559

Procedure Codes billed on the same line as excluded Revenue Codes will not receive the 4.24% increase.

Explanation of Payment Example:

Allowed Amount- contracted base rate

Service	Dates of Service	Billed Amount	Member Responsibility					Third Party Paid	Paid Amount	Reason Code
			Denied Amount	Allowed Amount	Deduct Amount	Copay Amount	Coinsurance Amount			
HOMEMAKER SERVICE	07/10/20-07/10/20	\$125.00	\$0.00	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$104.24	
Page Totals:		\$125.00	\$0.00	\$100.00	\$0.00	\$0.00	\$0.00	\$0.00	\$104.24	