

Table IV-1: 2022 Star Ratings Improvement Measures

Part C or D		Measure Type	Weight	Improvement Measure	Included in the 2022 CAI Values
C	Breast Cancer Screening	Process Measure	1	Yes	Yes
C	Colorectal Cancer Screening	Process Measure	1	Yes	Yes
C	Annual Flu Vaccine	Process Measure	1	Yes	Yes
C	Improving or Maintaining Physical Health	Outcome Measure	3	No	No
C	Improving or Maintaining Mental Health	Outcome Measure	3	No	No
C	Monitoring Physical Activity	Process Measure	1	Yes	Yes
C	Special Needs Plan (SNP) Care Management	Process Measure	1	Yes	No
C	Care for Older Adults – Medication Review	Process Measure	1	Yes	No
C	Care for Older Adults – Functional Status Assessment	Process Measure	1	Yes	No
C	Care for Older Adults – Pain Assessment	Process Measure	1	Yes	No
C	Osteoporosis Management in Women who had a Fracture	Process Measure	1	Yes	Yes
C	Diabetes Care – Eye Exam	Process Measure	1	Yes	Yes
C	Diabetes Care – Kidney Disease Monitoring	Process Measure	1	Yes	Yes
C	Diabetes Care – Blood Sugar Controlled	Intermediate Outcome Measure	3	Yes	Yes
C	Rheumatoid Arthritis Management	Process Measure	1	Yes	Yes
C	Reducing the Risk of Falling	Process Measure	1	Yes	Yes
C	Improving Bladder Control	Process Measure	1	Yes	Yes
C	Medication Reconciliation Post-Discharge	Process Measure	1	Yes	Yes

Measure Updates for 2022 Star Ratings Improvement Measures (Part C & D). Under §§ 422.164(f) and 423.184(f), improvement measures are calculated using performance measures that meet specific conditions. The measures that will be used to calculate the 2022 Star Ratings are listed in Table VI-1. As stated in §§ 422.164(f)(4)(i) and 423.184(f)(4)(i), CMS will only include measures at the contract level if numeric value scores are available for both the current and prior years.

Part C or D	Measure	Measure Type	Weight	Improvement Measure	Included in the 2022 CAI Values
C	Getting Needed Care	Patients' Experience and Complaints Measure	2	Yes	No
C	Getting Appointments and Care Quickly	Patients' Experience and Complaints Measure	2	Yes	No
C	Customer Service	Patients' Experience and Complaints Measure	2	Yes	No
C	Rating of Health Care Quality	Patients' Experience and Complaints Measure	2	Yes	No
C	Rating of Health Plan	Patients' Experience and Complaints Measure	2	Yes	No
C	Care Coordination	Patients' Experience and Complaints Measure	2	Yes	No
C	Complaints about the Health Plan	Patients' Experience and Complaints Measure	2	Yes	No
C	Members Choosing to Leave the Plan	Patients' Experience and Complaints Measure	2	Yes	No
C	Health Plan Quality Improvement	Improvement Measure	5	No	No
C	Plan Makes Timely Decisions about Appeals	Measures Capturing Access	2	Yes	No
C	Reviewing Appeals Decisions	Measures Capturing Access	2	Yes	No
C	Call Center – Foreign Language Interpreter and TTY Availability	Measures Capturing Access	2	Yes	No
C	Statin Therapy for Patients with Cardiovascular Disease	Process Measure	1	Yes	Yes
D	Call Center – Foreign Language Interpreter and TTY Availability	Measures Capturing Access	2	Yes	No
D	Complaints about the Drug Plan	Patients' Experience and Complaints Measure	2	Yes	No
D	Members Choosing to Leave the Plan	Patients' Experience and Complaints Measure	2	Yes	No
D	Drug Plan Quality Improvement	Improvement Measure	5	No	No
D	Rating of Drug Plan	Patients' Experience and Complaints Measure	2	Yes	No
D	Getting Needed Prescription Drugs	Patients' Experience and Complaints Measure	2	Yes	No
D	MPF Price Accuracy	Process Measure	1	No	No
D	Medication Adherence for Diabetes Medications	Intermediate Outcome Measure	3	Yes	Yes
D	Medication Adherence for Hypertension (RAS antagonists)	Intermediate Outcome Measure	3	Yes	Yes
D	Medication Adherence for Cholesterol (Statins)	Intermediate Outcome Measure	3	Yes	Yes
D	MTM Program Completion Rate for CMR	Process Measure	1	Yes	Yes
D	Statin Use in Persons with Diabetes	Intermediate Outcome Measure	3	Yes	Yes

Care for Older Adults – Functional Status Assessment was inadvertently included in this table in the Advance Notice. As noted in the 2021 Rate Announcement (<https://www.cms.gov/files/document/2021-announcement.pdf>, page 92), this measure is being moved to the display page for the 2022 Star Ratings due to a substantive measure specification.