reasonid reporttext

No Reason

220 {}default message{}

524 CPT codes billed include bundled and unbundled CPTs

59 Benefit Restriction Message59a Plan Restriction Message

A0100 Prior authorization is awaiting medical review.
A0101 Authorization Amount overrides Contract Amount

A0624 Authorization Line Manually Denied
A0625 Authorization Line Manually Pended
A0626 Authorization Status Manually Set
AAREV1 Remit Non PCP claim with PCP change

AAREV10 REMIT Qualifying claim not finalized – reversed determining claim

AAREV11 REMIT finalized qualifying claim – reversed determining claim

AAREV12 REMIT Claim with Enrollment Status Change

AAREV13 REMIT Claim with External Enrollment Coverage Type Change

AAREV14 REMIT LOI Records Added or Changed

AAREV15 REMIT E/R Claim reversed due to receipt of inpatient claim.

AAREV16 This history claim was adjusted to pay/deny as recommended by ClaimCheck

AAREV17 REMIT Claim was opened or adjusted based on request by NxPBA
AAREV18 REMIT Claim was reversed or voided by Post Connect Adjust

AAREV2 Remit PCP claim with PCP change AAREV3 REMIT retro term enrollment

AAREV4 REMIT denied claim with valid enrollment

AAREV5 REMIT retro auth change
AAREV6 REMIT contract change
AAREV7 REMIT contract term change

AAREV8 REMIT deductibles

AAREV9 REMIT retro termed Pre-X

CM302 Only one family planning visit allowed per date of service.

CSSB_SC Sliding Copay Applied.
D001 New Member Letter

D01 Requires manual processing.
D02 Incomplete claim form.

D03 Submit appropriate claim form
D04 Requires additional information.

D05 Requires anesthesia time.

D06 Resubmit claim with Medicare EOB.

Requires authorized referral.

D07 Resubmit with primary EOB. Billed amount exceeds UCR. D08 D080 Co-Surgeon Not Covered D081 **Team Surgeon Not Covered** D09 Paid by other insurance. D10 Medical review denial. D101 Primary Diagnosis Required D11 Triage only - not life threatening.

D12

D13 Incorrect authorization number. D14 Service Requires Authorization D15 Member Not Enrolled on Date Of Service. Member was not enrolled with this Medical Group on DOS. D15A D16 Patient not enrolled with Plan. D17 Service not a plan benefit. D18 Included in other procedure. D19 Limited service exceeded. D20 Assistant surgeon not covered. D21 Incorrect Plan ID code. D22 Incorrect AHCCCS ID code. D23 Unauthorized provider. D24 Duplicate Claim (Provider/Member/DOS) D25 Claim submit time exceeded. D26 Procedure code not on file. D27 Diagnosis code not on file. D28 Member ID number invalid. D29 Category of service invalid. D30 Stat charges are not covered. D31 Service a part of lab contract. D32 Service a part of Rx contract. D33 Included in capitation. D34 Submitted to plan in error. D37 Services exceed Psych benefit. D39 Plan not notified in time. Member responsible for charges. D40 D41 W/O contractual agreement. D42 Reduce to urgent care. D43 No stat order. **D44** Please resubmit claim with ER report. D45 Adjust to authorized level of care. D46 No response to COB inquiry. D47 Resubmit with OP report. D48 Requires H&P. D49 Please resubmit claim with physician notes. D50 Included in OB package. Please resubmit claim with a copy of the consult report. D51 D52 Resubmit with dialysis reports. D53 Split billing required. Itemized statement required. D54 D55 Authorization number invalid for DOS. Revenue code missing / invalid. D56 D57 DOS incorrect.

D58 Need ambulance EMS report. D59 Requires discharge summary. Claim has been denied. At DOS, assigned to other PCP. D60

D61 DME rental costs have exceeded purchase price. D62 Patient not enrolled with plan.

D63 CPT code terminated.
D64 Resubmit to dental plan.

Denied: Workmens Compensation.

D66 N/C. Routine well baby.

D67 Non-emergent services. Medical review denial.
 D68 Plan not advised in 72 hrs. Medical review denial.
 D69 Benefit Requires Speciality Code not found on Provider

D70 Electronic Claim has COB
 D71 Duplicate Line on Same Claim
 D72 Prior Authorization is Closed.

D73 Prior Authorization Services Do Not Match Claim.

D74 Prior Authorization is Denied.

D75 Prior Authorization Dollar Limit Exceeded
 D76 Prior Authorization Not For Same Member.
 D77 Prior authorization is not for same provider.

D77A Provider's specialty does not match authorized specialty
D77B Provider's group does not match authorized group
D77C Provider's network does not match authorized network
D77D Provider's participation status does not match authorized
D77E Provider type does not match authorized provider type

D77F Place of service does not match authorized

D78 Prior authorization is pended.

D79 Required Prior Authorization Not On File

D80 Prior Auth is Closed

D81 Prior Authorization Has Insufficient Units Remaining.
D82 CPT codes billed include bundled and unbundled

D83 Invalid ICD9 Procedure Code
D84 Invalid ICD-9 Diagnosis Code
D85 Diagnosis not valid for Benefit
D86 Team Surgeon not covered
D87 Co-Surgeon not Covered

D88 Claim line exceeds available bed days on auth.

D89 Authorization line item denied.

GLOB1 Service included in payment for surgical procedure.

H1 Credit applied for prior RAP payment

H2 Therapy Threshold not met

i019 This is a duplicate claim, the original claim is being adjusted.

i020 Requested information not received from provider.

i021 A description of the drug is requiredi022 Self-Administered drugs are non-covered.

i023 Required documentation is missing/invalid/incomplete.

i024 NDC Code does not match authorized i025 Lifetime Benefit Amount Exceeded

i026 Family Lifetime Benefit Amount Exceeded

i027 Individual Lifetime Visits Exceededi028 Family Lifetime Visits Exceeded

i029	Plan Lifetime Amount Exceeded
i030	Plan Family Lifetime Max Exceeded
i031	Skilled nursing not covered
i032	Benefit Day Limit Exceeded
i033	Diagnosis code invalid for benefit
i034	Claim submission period exceeded
i035	Member not enrolled on end date DOS.
i036	Invalid or missing admission date
i037	Base fee not found or equals \$0.00
i038	CPT Code is Bundled wth Other CPT
i039	Multiple Instances of Revenue Code 0024
i040	Invalid Bill Type found on an IRF claim
i041	Multiple or invalid HIPPS codes found on IRF claim
i042	Invalid Place of Service Code
i043	COB claim exceeds submission window
i044	Prior auth exists for ER DOS and not the inpatient claim
i045	Invalid NDC Code
i046	Provider Contract And Claim Modifier Does Not Match.
i047	Claim and contract term type of service do not match
i048	Procedure code on claim does not match terms valid procedure
i049	Bill type on claim does not match contract term
i050	Emergency requirements on claim do not match contract term
i051	Location specific term does not match claim
i052	Maximum Per Day Dollar Limit Met
i053	Maternity services not covered
i054	Benefit requires valid modifier
i055	Service must be billed on a UB04 or Institutional format.
i056	Item or Service expected to be denied as not reasonable and necessary
i057	Service not valid with this Place of Service.
i059	Services are not covered.
i060	Claim does not meet Medicare guidelines for Inpatient Part B benefits.
i061	Invalid Modifier for Date Of Service.
i062	Invalid UB Occurrence Code on DOS.
i063	Invalid UB Occurrence Span Code on DOS.
i064	Invalid UB condition on DOS.
i065	Invalid UB Value on DOS.
i066	APC-Packaged Service.
i067	Resubmit claim with valid rendering provider.
i068	Non-Covered-Not a valid Medicare code.
i069	Claim denied as patient cannot be identified as our insured
i070	Corrected Claim
i071	Corrected claim, services not rendered
i072	Missing/incomplete/invalid taxonomy.
i073	Invlaid DRG Submitted
i074	Valid revenue code required for Skilled Nursing claim submissions
i075	Self-administered drugs are not covered
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Adjusted - incorrect member/patient.

i076

i077	Processed according to the LTC contract or authorization
	Processed according to the LTC contract or authorization.
i078	Adjustment-Correction to Deductible/Co-pay
i079	Adjustment-Correction to a previously processed claim
i080	Deny – Medicare Statutory Excluded Services.
i081	Home Health: "Processed according to LUPA/CMS guidelines"
i082	ESRD: "Processed according to CMS/State ESRD guidelines"
i083	Skilled Nursing: Processed according to CMS/State RUGs guidelines
i084	IRF: Processed according to the CMS Inpatient Rehab Facility billing guidelines
i085	Prior Authorization On File Is Not For The Same Provider
i086	Prior Authorization On File Is Not For The Same Date Of Service
i087	Drug Description Required And/Or Self Administered Drug Not Covered
i088	Services Are Not A Covered Benefit When A Claim Is Submitted With This Bill Type.
i089	Service(s) Are Not A Covered Benefit.
i090	Stays of less than 24 hours are considered Outpatient
i091	Provider Billing Error
i092	This is a duplicate claim, the original claim is in process
i093	Other Insurance Coverage Exists For Service Line Date.
i094	Procedure Code Not Found Or Invalid For Date Of Service
i095	Inpatient Days Exceeds Maximum For Covered Benefit.
i096	Additional Payment Made on a Previously Processed Claim
i097	Missing/Invalid/Incomplete TIN
i098	Adjustment project – adjustment to a previously processed claim.
i099	Adjustment includes coordination of secondary benefits.
i100	This is a Measurement code for reporting purposes only.
	Claims prior to 12/4/2011 are included in the settlement agreement and are not eligible
i101	for payment.
i104	The date of service is outside of the contract benefits.
i105	Adjustment to correct previously submitted diagnosis code.
i106	This HIPPS RUGS service line should not have a dollar amount in the billed charges field.
i107	Provider type does not match benefit requirement.
i108	Payment amount reflects 2% Medicare Sequestration reduction
:100	Reimbursement for this service is based on ForwardHealth's reimbursement reduction
i109	provision.
i110	Critical Access Hospital (CAH)- Resubmit claim with CMS Rate Letter.
:444	Claims with dates of service in 2011 are included in the settlement agreement and are not
i111	eligible for payment
i112	Claim adjusted based on DRG review.
i113	EOB does not match current claim information being submitted
i114	Missing/Incomplete information submitted on prior Insurance Carrier(s) EOB Per ForwardHealth guidelines, claims for outpatient therapy services for Medicaid prime
i115	members must be billed on a professional HCFA form.
i116	Follow Corrected Claim Submission Process
i117	Member does not have iCare Medicaid coverage to process these Long Term Care services
i118	Submit NEMT claims to MTM Inc, the DHS Transportation HMO and Manager.

:440	
i119	Please submit to WIDA
	Per CMS, Ambulance transports of individuals with ESRD to and from renal dialysis
i120	treatment are reduced by 10%.
i121	Adjusted, late charges submitted
i122	Adjusted, Void/Cancel of prior claim
	Claims billed with the GY modifier are statutorily excluded or do not meet the definition of
i123	any Medicare benefit
M0010	No Active Provider Contract
M0011	Provider Not Active for Plan on DOS
M0012	Invalid Approved Provider Service for Provider
M0013	Provider Incomplete
M0014	No Contract Term found for Service
M0015	Referral Required by Contract
M0016	No Benefit for Service
M0017	Incorrect age for Nursery charges
M0018	Invalid Accomodation Days
M0019	Benefit Requires Prior Authorization
M0020	Benefit Visit Limit Exceeded
M0021	Benefit Dollar Limit Exceeded
M0022	Benefit Applies to PCP Only
M0023	Admit Date Required for Inpatient Claim
M0024	Attending Physician Required for Inpatient Claims
M0025	Total Claim Dollars Do Not Match Total Line Item Dollars
M0026	Invalid Bill Type
M0027	Primary ICD9 Diagnostic Code Required
M0028	Discharge Status Required for Inpatient and SNF Claims
M0029	Intermim Claim with no Initial Claim
M0030	Duplicate Claim Line(Member/DOS/CPT(Rev))
M0031	Invalid CPT Modifier
M0032	Invalid CPT/HCPCS
M0033	Invalid Revenue Code
M0034	Modifier required for CPT/HCPCS
M0035	Revenue Code Requires HCPCS
M0036	Physicians Assistant requires Modifier 80 or 27
M0037	CRNA requires Modifier AA
M0038	Invalid Line Date of Service
M0039	Invalid Start Date Of Service
M0040	Invalid End Date Of Service
M0041	Invalid Discharge Status
M0042	Invalid Revenue Code for Bill Type
M0043	Invalid HCPCS for Revenue Code
M0044	Claim Tiers Do Not Match Referral
M0045	Missing Primary Diagnosis
M0046	Admit Type Required
M0047	Discharge Status Required
M0047	Invalid For Male
14100-10	invalid For Mule

M0049

Invalid For Female

M0050 No Enrollment

M0051 Duplicate Claim (Member/DOS)

M0052 Coverage Period Insufficient for Benefit Coverage

M0053 Member has no active enrollment on DOS

M0054 Manually Pended Claim

M0055 Provider is not part of Network required for Benefit

M0056 Service is capitated to PCP or IPA
M0057 No Attending Physisian ID (Outpatient)

M0058 Provider is Not Credentialed

M0059 Claim amount exceeds maximum allowed during Mass Adjudication

M0060 Negative charge on claim line M0061 Provider has Alert/Memos

M0062 Provider Watch flag has been set for review
 M0063 Claim amount exceeds Maximum allowed
 M0064 Provider does not match required type
 M0065 Provider requires a specialty code

M0066 Claim denied manually
M0067 Electronic claim has COB
M0068 Benefit has age restrictions

M0069 Provider type does not match term M0070 PCP is solely responsible for services

M0071 Price UB by CPT billed yes/no M0072 Benefit Requires Manual Review

M0073 Contract Term Requires Manual Review

M0074 Provider on Pay Hold M0075 Invalid Admit Hour M0076 Invalid Discharge Hour

M0077 Claim Submitted Without Service Lines M0078 Generate 1500 From EPSDT Form

M0080 Claim payment amt exceeds max allowed for mass adjudication

M0087 Claim payment amount exceeds maximum allowed

M0088 Claim payment amt exceeds max allowed for mass adjudication M14 If you have any questions concerning this claim, please call

M16 The payment amount has been reduced by the amount paid by th M2 The amount shown as eligible is the maximum amount allowable

M3 This is a duplicate of a claim that has been previously proc

M345 Out-of-Area Claim - Pay at 80%

M389 Non-Participating Differential Contract Pricing Applied

Well child care is not eligible under the plan.Routine eye exams are not eligible under the plan.

When multiple procedures are performed on the same day, payment is made based on the

MP001 highest amount allowed.

Payment for this procedure is included with the payment made for medical treatment

MP005 rendered on the same day by a different provider.

Payment for prenatal and postnatal care is included in the payment for the obstetrical

MP006 procedure. No additional payment can be made.

MP007	If prenatal care and OB procedure is on paid history within 270 days, same provider, related or unrelated diag, claim is rejected.
	If postnatal and an OB proc. are on same claim or paid history, and postnatal care is within
MP009	45 days of post ob proc., same prov, related or unrelated diag, claim is denied.
MP010	Payment for this procedure is included with the payment made for the surgical procedure. Payment for this consultation is included in the payment for anesthesia. No separate
MP011	payment can be made.
MP012	A payment cannot be made for more than three physical therapy procedures.
	If major surgery is performed same day as major/minor surgery, same POS, already paid on
MP013	history and prov are same or different. Claim is pended
	If assistant surgery is performed on the same day as another asst surgery, on the same
MP014	claim or paid history, same POS and the prov are different. Pend claim.
	If anesthesia is performed on the same day, same POS as anesthesia no the same claim and
	the prov are the same or different, pay 100% of time and base unit allowance for greater
MP015	procedure and 100% of time for each lesser procedure. Pend claim.
MP016	Medical necessity not established for services rendered.
	Payment based on the findings of a review organization/professional consult/manual
N10	adjudication/medical or dental advisor.
N255	Missing/incomplete/invalid taxonomy.
N688	This reversal is due to a medical or utilization review decision.
OCE001	Invalid diagnosis code.
OCE002	Invalid diagnosis based on patient age.
OCE003	Invalid diagnosis based on patient sex.
OCE005 OCE006	E- Diagnosis code can not be used as principal. Invalid procedure code.
OCE006 OCE007	Invalid procedure code. Invalid procedure based on patient age.
OCE007	Invalid procedure based on patient age.
OCE009	Non-covered for reason other than statute.
OCE010	Services submitted for FI review condition code 21.
OCE013	Separate payment for service is not provided by the plan.
OCE014	Code indicates a site of servicxes not included in OPPS.
OCE015	Invalid/incomplete/incorrect units.
OCE016	Mulitple bilateral procedures without modifier 50.
OCE017	Inappropriate specification of bilateral procedure.
OCE018	Inpatient procedure.
	Mutually exlusive procedure that is not allowed by NCCI even if appropriate modifier is
OCE019	present.
OCE020	Code 2 of a code pair that is not allowed by NCCI even if appropriate modifier is present.
OCE021	Mdeical visit on same day as type T or S procedure without modifer 25.
OCE022	Invalid modifier
OCE023	Invalid date
OCE024	Date out of OCE range.

OCE025 OCE026 OCE027	Invalid age Invalid sex Only incidental services reported.
OCE028 OCE029 OCE035	Code not recognizedby Medicare; Alertnate code for same service may be available. Partial hospitalization services for non-mental health diagnosis. Only Mental Health education and training services provided.
OCE036	Terminated bilateral procedure or terminated procedure with units greater than one. Inconsistency between implanted device or administered substance and implantation or
OCE038	associated procedure. Mutually exclusive procedure that would be allowed by NCCI if appropriate modifier were
OCE039	present.
OCE040 OCE041	Code 2 of a code pair that would be allowed by NCCI if appropriate modifier were present. Invalid Revenue Code
OCE042	Multiple medical visits on same day with same revenue code without condition code G0.
OCE043	Transfusion or blood product exchange without specification of blood product.
OCE044	Observation revenue code on line item with non-observation HCPCS code.
OCE045	Inpatient separate procedures not paid.
OCE046	Partial hospitalization condition code 41 not approved for type of bill.
OCE047	Service is not separately payable.
OCE048	Revenue center requires HCPCS
OCE049	Service on same day as inpaitent procedure.
OCE050	Non-covered based on statutory exclusion.
OCE051	Multiple observations overlap in time. Observation does not meet minimum hours, qualifying diagnoses, and or T procedure
OCE052	conditions.
OCE053	Codes G0378 and G0379 only allowed with Bill Type 13x.
OCE054	Multiple codes for the same services.
OCE055	Non-reportable for site of services
OCE056	EM condition not met and line item date for OBS code G0244 is not 12-31 or 01-01. EM Condition not met for separately payable observation and line item date for code
OCE057	G0378 is 01-01
OCE058	G0379 only allowed with G0378
OCE059	Clinical trial requires diagnosis code V707 as other than primary diagnosis.
OCE060	Use of modifer CA with more than one procedure not allowed.
OCE062	Code not recognized by OPPS; alternate code for same service may be available
OCE063	This code only billed on partial hospitalization claims
OCE064	AT service not payable outside the partial hosptialization
OCE065	Revenue code not recognized by Medicare
OCE067	Service provided prior to FDA approval
OCE068	Service provided prior to date of National Coverage Determination (NCD) approval
OCE069	Service provided outside approval period

OCE070	CA modifier requires nations status code 20
OCE070	CA modifier requires patient status code 20 Claim lacks required device or procedure code
OCE071	Service not billable to Fiscal Intermediary
OCE072 OCE073	Incorrect billing of blood products
	Units greater than one for bilateral procedure billed with modifier 50
OCE074 OCE075	·
OCE075	Incorrect billing of modifier FB or FC Trauma response cirtical care code without revenue code 068x and CPT 99291
OCE076	Claim lacks allowed procedure code
OCE077	Claim lacks allowed procedure code Claim lacks required radiolabeled prodcut
OCE078	Incorrect billing of revenue code with HCPCS code
OCE080	Mental health code not approved for partial hospitalization program
P01	Member Not On File
P01	Provider Not on File
P02 P03	No Enrollment
P123	Possible TLP claim/auth
R0008	Claim requires manual processing
R0008	No Contract with Provider
R002	No Provider Affiliation with Health Plan
R003	Service Not Covered by Contract with Provider
R004	Not eligible for service under plan
R005	Age Incorrect for Nursery Charges
R0208	Provider doesn't meet criteria required to provide service
R07	Invalid Co-Insurance Days for 11x Bill Type
R101	Prior authorization not for same member
R1118	A modifier is required for this service.
R173	Diagnosis Code on Claim does not Match Term
R180	No Employer Fee For Service
R203	Service is excluded from benefit plan.
R204	CRNA/Anesthesiologist Assistant requires modifier QX/QZ.
R205	Provider Type invalid for POS 03.
R206	Therapy Services Require a Modifier.
R207	Portable X-Ray Services Require Modifier.
R208	Service requires modifier UA.
R209	Service(s) require modifiers UC and UA.
R210	Physical/Occupational/Speech Therapy Services Require Modifier.
R211	Not a covered revenue code with bill type 12x.
R213	Services are non-covered
	Claim processed according to any one of the following guidelines: Provider Contract,
R217	State/CMS fee schedule, and/or Coordination of Benefits
R219	Provider overlaps global days period
R221	Invalid Procedure code for Medicare
R223	Charges are Paid for by Medicaid FFS
-	Payment for this service is included with the payment for the Ambulatory Surgery Center
R224	facility charge.
R301	Primary Insurance Payment Information Not Submitted With Secondary Claim
R302	Member has an active restriction on enrollment
R303	Assistant surgeon not allowed
-	

R304	Co-surgeon not allowed
R305	Team surgeon not allowed
R306	Covered days do not match accomodation revcode days
R307	Non-covered days less than leave of absence
R308	Invalid lifetime reserve days
R309	Admit type does not match admit source
R310	Other agency may be responsible for payment
R311	Invalid coinsurance days for 21x bill type
R312	Coinsurance days exceeds covered days
R313	Coinsurance days missing associated value codes
R314	Covered days and coinsured days exceed maximum for hospital
R315	Covered days exceeds maximum for hospital
R316	Covered days and coinsured days exceed maximum for SNF
R317	Covered days exceed maximum for SNF
R318	Non-covered days exceed statement-covered period
R319	Life reserve days exceed maximum
R320	Admit type requires 450 revcode
R321	Admission source required
R322	Invalid patient status for bill type
R323	Surgical procedure requires HCPCS
R324	Admit type required for 11x bill type
R325	Invalid ICD-9 procedure code
R326	Services requires correct modifier.
R530	Insufficient Units For Date Span
Remit	SERVICES ARE NONCOVERED
RG376	Services processed according to Contract case rate.
RHQ01178	Re-Processed Claim from Denial
S12	SNF benefit valid within 14 days of inpatient hospital stay
TST293	Services are considered NonCovered as submitted.
TSTMod	Services Require a Modifier.

ZZZ

Revenue code 0637 for self administered drugs is a non-covered service.