



INFORmed newsBRIEF

May 20, 2021

Hello,

As a contracted provider with iCare, we want to remind our obstetric providers:

While virtual visits currently meet the prenatal and postpartum HEDIS metric, visits are invalid unless performed by a medical provider.

Independent Care Health Plan (iCare) encourages our provider partners to strive towards the highest quality of care. This includes virtual visits performed by a primary care provider, obstetrician, or nurse practitioner/certified nurse midwife. The virtual visit CANNOT be completed as a questionnaire performed by office staff, unit RN or MSW.

Virtual visits completed by anyone other than a medical provider does not count towards the HEDIS prenatal or postpartum metric.

If you have any questions, please [contact the iCare Provider Relations](#) team.

Thank you!

Additional iCare resources for providers:

- [COVID-19 updates](#)
- [Provider web page](#)
- [Subscribe to future e-blasts/e-newsletters](#) (scroll down on the page)
- [iCare News](#)



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