



INFORmed newsBRIEF

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iCare to launch a new and improved Provider Portal Experience!

iCare will launch a new and improved Provider Portal experience within the coming weeks. The new Portal has more functionality for Office Managers and/or Administrators, in addition to other added features.

Current Portal registration will not transfer to the new Provider Portal. Providers will be required to re-register to gain access.

When the new Portal is active, registration can be completed with information already at your disposal using your TIN and a check number from the last 12 months. iCare can also generate a one-time PIN.

If an organization chooses to assign roles for employees, the Office Manager will need to create a user account for the users within your organization. Office Managers can set up additional users individually and invite them to register, or you can create user accounts in bulk through a spreadsheet upload.

Please watch for updates on our [web site](#) as more information becomes available, go live dates are released, and the registration period begins.

If you have any questions or concerns, please [email](#) iCare's Provider Relations Specialist.

Help spread the word! Please forward this e-mail to others in your organization that need this information. Thank you!



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