



Vision Information for *iCare* MEDICAID Members

As an *iCare* Medicaid BadgerCare Plus or Medicaid SSI member, one of your benefits is vision services. National Vision Administrators or NVA is the network you will use for your vision services.

iCare's Medicaid vision benefit provides covered services, including eyeglasses. Some limits and exceptions apply. Please contact Customer Service for NVA or *iCare* for information on the vision benefit or for help finding a vision provider.

» NVA Customer Service: 1-888-287-0116 (TTY: 711)



National Vision Administrators, L.L.C.

Independent Care Health Plan complies with applicable federal civil rights laws and does not discriminate, exclude or treat people differently because of their race, color, national origin, age, disability, sex, sexual orientation, gender, gender identity, ancestry, ethnicity, marital status, religion or language.

Independent Care Health Plan provides free aids and services to people with disabilities and people whose primary language is not English to communicate effectively with us, such as qualified interpreters (including sign language) and written information in other formats (large print, audio, accessible electronic formats, braille, other formats) and languages. If you need these services contact Customer Service at 1-800-777-4376 (TTY: 711), 24 hours a day, 7 days a week. Our office hours are Monday – Friday, 8:30 a.m. – 5:00 p.m., CST.



iCare Customer Service: 1-800-777-4376, 24/7 (TTY: 711).
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